

# WorkForce® Pro ST-C5500

Supertank Color MFP

Print | Copy | Scan | Fax



**Built for productivity, this efficient MFP with PCL<sup>1</sup>/PS support helps enhance your workflow**



Replacement pigment ink bottles

**Up to 2 years of ink in the box<sup>2</sup>** — includes enough ink to print up to 12,000 pages black/8,800 color<sup>3</sup>

**Engineered for reliability** — recommended monthly page volume of 3,300 pages

**Lowest power consumption in its class<sup>4</sup>** — powered by PrecisionCore Heat-Free<sup>®</sup> technology, advanced printing technology engineered by Epson

**Built for productivity** — print speed of 25 ISO ppm (black/color)<sup>†</sup> with virtually no warmup time; fast first page out for quick and seamless printing

**High performance at a great value** — save up to 80 percent with replacement ink bottles; that's about 2 cents per color ISO page compared to 14 cents vs. color laser toner cartridges<sup>5</sup>

**Enhance your workflow** — includes PCL<sup>1</sup> and PostScript<sup>®</sup> 3<sup>™</sup> support; large 4.3" color touchscreen for easy setup and navigation; auto 2-sided print, copy, scan and fax

**Flexible, efficient media handling** — load paper less often with a 500-sheet paper capacity with two front trays; rear feed included for special media

**Innovative ink bottles for ease of use** — uniquely keyed bottles for each color, with convenient auto-start and auto-stop

**Versatile connectivity** — easily print from iPad<sup>®</sup>, iPhone<sup>®</sup>, Android<sup>™</sup> tablets and smartphones<sup>6</sup>; includes Wi-Fi Direct<sup>®7</sup> and Ethernet networking

**World-class service and support** — backed by a 2-year limited warranty for added peace of mind



## WorkForce® Pro ST-C5500

### Print

**Printing Technology** PrecisionCore Heat-Free technology 4S printhead 4-color inkjet

**Printer Language(s)** Epson ESC/P® Raster, ESC/P-R, PCL 5 emulation<sup>1</sup>, PCL 6 emulation<sup>1</sup>, PostScript 3 emulation

**Maximum Print Resolution** 4800 x 1200 dpi

**Print Speed\*** Black 25 ISO ppm / Color 25 ISO ppm

**Minimum Ink Droplet Size** Small as 3.8 picoliters

**First Page Out Time\*** 5.5 sec

**First Set Out Time\*** 13 sec

**Auto 2-Sided Print Speed\*** Black 21 ISO ppm / Color 21 ISO ppm

**Monthly Duty Cycle\***

Monthly: Up to 66,000 pages

Recommended Monthly Page Volume: Up to 3,300 pages

### Copy

**Copy Speed\*\*** Black 23 ISO ipm / Color 23 ISO ipm

**First Copy Out Time\*** 10 sec

**Copy Quality** 256 gradations, 16.7 mil colors

**Copy Quantity** Up to 999 pages from standalone

**Maximum Copy Size** 8.5" x 14"

**Copy Features** Color, B&W, Lighter/Darker, Multipage, Color Balance, Enhancements, Remove Background, Remove Shadow, Remove Hole Punches, ID Card Copy, 1-Sided to 1-Sided, 1-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Copy Preview, Automatic Reduction/Enlargement (25% – 400%)

### Scan

**Scanner Type** Color flatbed/Auto 2-Sided ADF

**Photoelectric Device** CIS Sensor

**Scan Bed Size** 8.5" x 11.7"

**Optical Resolution** 1200 dpi

**Hardware Resolution** 1200 x 2400 dpi

**Maximum Resolution** 9600 dpi interpolated

**Scanner Bit Depth** 48-bit color input / 24-bit color output

**Auto Document Feeder** 50 sheets (Legal 10)

**Scan Features** Scan to Cloud<sup>10</sup> (including email), Scan to Computer Event Manager, Scan to Memory Device (USB Host), Scan to Web Services for Devices (WSD), Password Protected PDFs

**Scan File Formats** PDF, JPEG, TIFF, Multi-TIFF, BMP (Win), PNG

### Fax

**Black-and-White and Color Modem** 33.6 Kbps – as fast as 3 sec per page

**Memory** Up to 550 pages

**Speed Dials** 200 (max.)

**PC-Fax** Send/Receive

**PC-Fax Software** PC-Fax supported (transmission, reception, USB and network interface)

All images simulated.

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed) | †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit [www.epson.com/copyspeed](http://www.epson.com/copyspeed) | 1 Not all media types are supported for PCL printing. | 2 Based on average monthly document print volumes of about 300 pages. | 3 Part of the ink from the included bottles is used for initial setup. Yields are lower than those of replacement ink bottles. Included and replacement ink bottle yields based on the ISO/IEC 24712 pattern with Epson's methodology. Actual ink yields will vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors must be available for printing. For more information, visit [www.epson.com/inkinfo](http://www.epson.com/inkinfo) | 4 Actual energy savings will vary based on print task and use conditions. Compared with best-selling, similarly featured color laser printers priced at \$1,499 (USD) or less and 40 ppm or less, as of February 2023. Competitive data gathered from manufacturer websites and third-party industry sources. | 5 Actual savings and costs will vary considerably based on print tasks, print volumes and usage conditions. Savings and cost per ISO page are based on the cost of replacement ink bottles and the cost of enough standard-capacity color laser toner cartridges to achieve the total page yields of the ink bottles using the manufacturers' online prices and yields for the best-selling similarly featured color laser printers, available at retail, priced at \$1,499 MSRP (USD) or less with speeds of 40 ppm or less per industry available data as of February 2023. Savings of up to \$600 (USD) and cost per ISO page of about \$0.09 (USD) for XL-capacity color laser toner cartridges based on the same methodology. | 6 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect) | 7 Wi-Fi CERTIFIED™, level of performance subject to the range of the router being used. Wi-Fi Direct™ may require printer software. | 8 FPOT is measured on letter-size paper in accordance with ISO/IEC 17629. FSOT is measured on letter-size paper in accordance with ISO/IEC 24735. FCOT is measured on letter-size paper in accordance with ISO/IEC 29183 | 9 Monthly duty cycle is the highest duty a user could expect in a month, based on near-constant operation of a device of this kind. It is not recommended that the device be run at this duty. For best device performance, run the device at the recommended monthly page volume. | 10 Scan to cloud requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com/connect](http://www.epson.com/connect) | 11 Only printing is supported under Windows Server OS. | 12 Some applications and/or functions may not be supported under Mac OS X and macOS. | 13 Epson Connect account and voice-activated account registration required. See [www.epson.com/voice](http://www.epson.com/voice) for device compatibility. | 14 Based on ENERGY STAR TEC measurement methodology; 288 prints/day; actual electricity consumption may vary depending on printer use. For more information, see [www.energystar.gov](http://www.energystar.gov) | 15 RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. | 16 Product comes with a 2-year limited warranty with the option to purchase Extended Service Plans up to a total of 5 years of continuous coverage. Extended Service Plan can be purchased at any time that you are covered under an Epson limited warranty or Epson Extended Service Plan. See individual service plan for details. | 17 For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) | 18 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency. | 19 Internet access is required to install Mac OS X and macOS drivers and software.

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**Epson America, Inc.**  
3131 Katella Ave., Los Alamitos, CA 90720

**Epson Canada Limited**  
185 Renfrew Drive, Markham, Ontario L3R 6G3

**www.epson.com**  
**www.epson.ca**

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### Connectivity

Hi-Speed USB

USB Host Supported

Wireless (802.11 b/g/n/a/ac), Wi-Fi®<sup>7</sup>

Wi-Fi Direct<sup>7</sup>

Wired Ethernet (100Base-TX/10Base-T)

**Network Protocols** TCP/IP v4/v6

**Network Printing Protocols** IPP, LPD, Port 9100, WSD

**Network Management Protocols** SNMP, HTTP, DHCP, BOOTP,

APIPA, DDNS, mDNS, SNT, PING, SLP, WSD, LLTD

**WLAN Security** WEP 64-bit, WEP 128-bit, WPA-PSK (TKIP),

WPA3-SAE (AES)

### Operating Systems

Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8.1 (32-bit, 64-bit), Windows 8 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2022<sup>11</sup>, Windows Server 2019<sup>11</sup>, Windows Server 2016<sup>11</sup>, Windows Server 2012 R2<sup>11</sup>, Windows Server 2012<sup>11</sup>, Windows Server 2008 R2<sup>11</sup>, Windows Server 2008<sup>11</sup>, Windows Server 2003<sup>11</sup>

Mac OS X® 10.9.5 and later<sup>12</sup>

### Mobile and Voice-Activated Printing<sup>13</sup>

**Epson Connect™ Solutions** Epson® Email Print, Epson iPrint™ Mobile App, Epson Remote Print™

**Other** Scan to Cloud<sup>10</sup>, Apple AirPrint®, Mopria® Print Service

### Paper Handling

**Max. Paper Size** 8.5" x 236.2"

**Paper Sizes** 4" x 6", 5" x 7", 8" x 10", 8.5" x 13", A4, A5, A6, B5, B6, Half letter, Legal, Letter, Executive, User Defined (2.5" x 5" – 8.5" x 236"), Oficio 9, Mexico Oficio, #10 Envelope

**Paper Types** Plain Paper, Ultra Premium Photo Paper Glossy, Premium Photo Paper Glossy, Premium Photo Paper Semi-Gloss, Photo Paper Glossy, Premium Presentation Paper Matte, Presentation Paper Matte, Bright White Pro Paper, Bright White Premium Paper, Multipurpose Plus Paper, Card Stock

**Input Paper Capacity** 500 sheets plain paper (250 sheets plain paper x 2 trays); Rear Feed: 50 sheets

**Borderless Printing** Up to 8.5"x14" (Legal)

### General

**Display** 4.3" Touch LCD

**Temperature**

Operating: 50 °F to 95 °F (10 °C to 35 °C),

Storage: -4 °F to 104 °F (-20 °C to 40 °C)

**Relative Humidity**

Operating: 20% – 80%,

Storage: 5% – 85% (no condensation)

**Sound Level**

Power: 6.6 dB(A)

Pressure: 51 dB(A)

**Power Requirements** AC 100 V – 240 V Universal (Automatic)

**Rated Frequency** 50 Hz – 60 Hz

**Rated Current** 0.7 A – 0.4 A

### General (Continued)

**Power Consumption**

Standalone: Approx. 19 W (ISO 24712)

Standby: Approx. 9.8 W

Sleep: Approx. 0.8 W

Power Off: Approx. 0.15 W

**Typical Energy Consumption (TEC)<sup>14</sup>** 0.14 kWh

**Safety Approvals and EMC Standards** UL-60950-1 (U.S.A.), CAN/CSA-C22.2 No.60950-1 (Canada), FCC Part 15 Subpart B Class B (U.S.A.), ICES-3 Class B (Canada)

**Telecom Regulations** FCC Part 15 Subpart C (U.S.A.), RSS-247 (Canada)

**Weight and Dimensions (W x D x H)**

Printing: 16.7" x 32.4" x 18.1"

Storage: 16.7" x 19.7" x 13.8"

Weight: 39.2 lb

**Memory<sup>15</sup>** 6 MB

### Warranty

2-year limited warranty in the U.S. and Canada

### Epson Preferred<sup>SM</sup> Plus Extended Service Plans<sup>16</sup>

Year 2 Upgrade to Premium EPPDSKE1U

1-Year Extension - Standard EPPDSKE1R

1-Year Extension - Premium EPPDSKE1A

(Available for up to a total of 5 years of continuous coverage)

### Eco Features

Lowest energy consumption in its class<sup>4</sup>

Save up to 50% of your paper supply with auto 2-sided printing/copying

ENERGY STAR® qualified

RoHS compliant

End-of-life options available<sup>17</sup>

Epson America, Inc. is a SmartWay® Transport Partner<sup>18</sup>

### What's Included

WorkForce Pro ST-C5500 MFP, power cord, 8x DURABrite® ET Ink bottles (2x Black Ink bottles and 6x Color Ink bottles: 2x Cyan, 2x Magenta, 2x Yellow), CD-ROM for product setup

**Software Available<sup>19</sup>** Epson printer driver, PC-Fax, Epson ScanSmart®

**Country of Origin** Indonesia

### Ink

**Ink Type** DURABrite ET pigment ink

**Replacement Ink Bottles<sup>5</sup>** 542™ Black (Yield, ISO pages – Black:

7,500), 542 Cyan, Magenta, Yellow (Yield, ISO pages – Color: 6,000)

Warning – Printer designed for use with pigment inks only. Use of dye inks may cause damage not covered by the Epson limited warranty.

### Ordering Information

WorkForce Pro ST-C5500

C11CJ28202

Ink Maintenance Box

C12C934591

### Contact:

